OpenLogic

PERFORCE

Professional Services
Training Workshops

Training for your team of developers, architects, and DevOps engineers is one of the best investments you can make to build long-term, sustained success as you select and deploy open source solutions in your environment.

That's why OpenLogic offers expert, instructor-led trainings and workshops on a range of open source solutions and technologies, including automation, orchestration, DevOps, and more — we can even create custom training courses tailored to your team and needs.

Key Benefits

1. **Enhances productivity** through increased proficiency and hands-on, practical user knowledge for your OSS packages

2. **Accelerates learning and practical application for your users** through our "Pair Programming" format

3. **Delivers a groundwork for your environment** — because our sessions are typically delivered in your environment or cloud, you walk away with resources and even entire development or pre-production environments

4. **Provides a common framework for OpenLogic support on your packages** — helps you explore new features, architect for performance, and apply best practices

5. **Gives a single source for expertise across open source packages** — all delivered by industry veterans with years of advanced architecture experience using the open source technologies that matter most to your teams

Expand Your Team's Knowledge and Skillset on a Range of Open Source Topics

OpenLogic's most successful, satisfied customers are the ones that regularly use our Training Workshops for DevOps professionals. They are a critical component in how we deliver support — providing a common language and understanding that we can use to explore new features, architect for performance, and apply best practices. When OpenLogic Enterprise Architects (EAs) are getting ready to offer support for a new major package offering, they create the foundations of these workshops to train other EAs on our own team.

Our experts are highly proficient open source architects, thought leaders, and community contributors with years of advanced open source development experience. They help users improve their practical understanding of key open source technologies — strengthening the capabilities and skillset these team members bring to key projects that are critical to your organization's success and helping you stay on top of the most current knowledge and best practices on open source solutions.

Popular OpenLogic course offerings include:

- MariaDB/MySQL
- Nginx
- Kubernetes/CI/CD DevOps Boot Camp
- ActiveMQ Administration Essentials
- MySQL and Postgres: OSSDB
- Apache Camel: Development and Administration

Delivery and Course Format

After you adopt an OSS package and are fully onboarded for OpenLogic support, it's a good time to consider training. Using our structured courses that have proven successful, we'll work with you to identify any additional content needed to meet the needs of your teams.

During most OpenLogic Training Workshops, we work with your team ahead of time to ensure we're applying hands-on learning in a real environment: yours. Because our instructors are industry veterans with 15 years of architecture experience on average, your team will always learn something new — and you'll walk away with increased proficiency and hands-on, practical knowledge of your OSS technology, which makes your team more productive.

PAIR PROGRAMMING

We use the eXtreme Programming practice known as "pair programming." Our EAs don't simply run through a technology demonstration and hope the class absorbs it. We ask a participant in the workshop to share their screen with the class, instruct them on what to type, and explain why.

This is not a traditional training session, and that's part of what makes it so valuable. By the end of the workshop, it's typical to find:

- Linux newbies running circles around their previous performance.
- Kubernetes beginners becoming production-ready.
- C# developers adding Java to their résumés.

By working with their own hands and typing the commands and code they need to learn, attendees greatly accelerate their retention and true understanding. Additionally, because we line up resources in your environment and cloud whenever possible, you walk away with resources and even entire development or pre-production environments.

FORMAT

- Courses designed for five to thirty attendees
- Training delivered on-site or remotely
- We can provide recordings of your class
- We leave behind the slides for your reference

Best of all: The trainers delivering your course are the same EAs delivering your other professional services, as well as serving as Tier 4 Experts answering your support tickets.

Get Started Today

Achieving success with your current or new technologies is accelerated and simplified when your team has the skills and knowledge to perform their roles most effectively. That's exactly what you get when your users take part in an OpenLogic training workshop.

By cycling between delivering training, professional services, and on-call support, we create an environment that maintains the excellence of our OpenLogic EAs — which means you're receiving training and services from the best of the best.

Contact us today to take advantage of one of our trainings or workshops, or to schedule a call where we'll discuss your custom training requirements.