



SupRemo

Remote Desktop Control Made Easy & Quick

All-in-one and multi-platform solution for your remote assistance

A complete and affordable multi-platform software to have all your devices on hand and to guarantee a quick remote assistance to your customers. Access and control remote PCs and servers in just a few clicks wherever you are. No installation or configuration required. One connection at a time, unlimited devices, unlimited users.

40,000,000
hours of control per year

5,000,000
monthly sessions

900,000
users per day

Why Choose SupRemo?

READY FOR COMPANY USE

There is no need of human intervention to launch a remote session: you can automatically activate Supremo at the Windows startup of the remote PC. All subscribers of a plan can also customize the software interface with their own brand or logo and distribute it to their customers.

AFFORDABLE

Subscribe to one of our affordable plans to use SupRemo without limits and take advantage of all its potential. For non-professional and/or non-continuous use, however, you can use it and update it to new versions for free.

SAFE

Connect to a remote device and transfer your files in total security thanks to the AES 256-bit algorithm and to UAC compatibility. The access to client requires to insert the ID and a dynamic password (or a static one, if manually set)

SIMPLE AND LIGHT

Its intuitive interface is easy to use. SupRemo is constituted by a small executable file that does not require the installation and configuration of routers or firewalls.

The Complete Remote Desktop Solution

Access and remotely control PCs and servers or launch a meeting in just a few seconds.

SECURITY & PROTECTION

SupRemo guarantees secure encrypted connections and generates random passwords at every boot. You can protect the remote machine from unwanted connections by setting strong passwords, authorizing only specific IDs or enabling the request for confirmation at each connection.

EASY-TO-USE

A lightweight software for remote desktop control with all the features you need to connect to Computers and Servers. A single file that doesn't require installation and that allows you to offer and receive seamless assistance

EVERYTHING YOU NEED

SupRemo integrates a tool for File Transfer, a chat with the remote user, the multi-display management and the remote printing. Further, you can simultaneously control several PCs from a single device or connect to a PC from different machines. Everything you need to provide efficient remote support.

NO CONFIGURATION REQUIRED

SupRemo uses a data transfer protocol allowing you to connect to remote PCs or Servers without installation or configuration of routers and firewalls.

FREE AUTOMATIC UPDATES

SupRemo can update automatically, without any manual intervention: thanks to the auto-update you will always use the latest features and improvements. The feature is also available for customized versions of the software

ADDRESS BOOK

You can save unlimited SupRemo contacts in your personal online address book and share them with your partners. This feature is integrated and synchronized with SupRemo Console, our IT Management console for SupRemo and Uranium Backup. Just register to SupRemo Console for free and create your contacts list.

CROSS-PLATFORM

Launch remote connections between different operating systems: with SupRemo for Windows you can start and receive connections to and from Windows, macOS and Linux devices (via Wine). You can also control remote desktops with the mobile app for Android and iOS.

UNATTENDED ACCESS

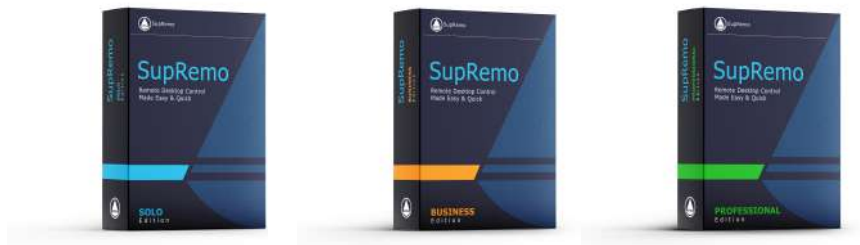
Enable the unattended access and control remote PCs and Servers at any time and without human intervention on the remote machine.

CUSTOMIZABLE INTERFACE

Subscribing a plan, you can create your own customized version of SupRemo and distribute it to all your customers. Add your brand logo or company details and edit colors: this feature is free of any additional costs.

Pricing & Plans

Subscribe a plan for professional purposes or for a continuous use and get unlimited installs on unlimited number of devices: **because total mobility is total freedom!**



	1	3 and above	3 and above
N. simultaneous connections	1	3 and above	3 and above
Enabled devices and users	Unlimited	Unlimited	Unlimited
Remote Endpoints / PCs (also unattended)	Unlimited	Unlimited	Unlimited
Online Address Book	Unlimited	Unlimited	Unlimited
Unattended Access	✓	✓	✓
Multi-Platform	✓	✓	✓
Automatic Updates	✓	✓	✓
Chat and File Transfer	✓	✓	✓
Multi-monitor Support	✓	✓	✓
Supremo Custom	✓	✓	✓
Supremo Custom PRO	•	•	✓
Online Reports	✓	✓	✓
Remote Printing	✓	✓	✓
Shortcut functionality	✓	✓	✓
Configuration via command line	✓	✓	✓
Mobile Support	✓	✓	✓
Access passwords customization	✓	✓	✓
Access policy setting	✓	✓	✓
Technical Support	✓	✓	✓
Device Connections	•	•	✓
Support Queue	•	•	✓
Support Team	•	•	✓
Automatic & massive installation	•	•	✓
License Usage Control	•	•	✓
Remote Management	•	•	✓
Device health monitoring	•	•	✓

Supremo is FREE for non-professional and/or non-continuous use.

Is not clear enough?

These examples may help you to understand how our plan works:

EXAMPLE 1

ACME Ltd. has 3 technicians that use 5 PCs in their lab in order to provide remote support to over 60 customers. What plan should they purchase?

With a SupRemo Business or Professional plan, ACME Ltd. can use the same activation code to all 5 PCs of its lab. This way the technicians can control up to 3 remote machines at the same time. In other words: all 3 technicians can connect themselves to 1 remote machine at the same time (the machine can be the same for all 3 of them) or 1 technician can control 3 remote machines at the same time from only one device or other combinations can be activated, but only a maximum of 3 remote sessions simultaneously.

If ACME needs 4 simultaneous remote control sessions (also known as control), the company must purchase an extra connection.

This purchase may be carried out contextually with the subscription of the plan or at another time, by accessing the Reserved Area on our website.

EXAMPLE 2

John Smith is a professional photographer who needs a remote access software in order to control his office PC from home (desktop computer) and, occasionally, from his laptop. What plan should he subscribe?

Even though the Supremo Solo plan allows only 1 remote control session at a time, John can insert his activation code (obtained with the subscription of a plan) on an unlimited number of PCs. Therefore he can activate both his home desktop PC and his laptop with the code. This way he can connect his office PC from both PCs but never at the same time.

Specifications

For Windows

- Windows XP SP3
- Windows Vista SP2
- Windows 7 SP1
- Windows 8, 8.1
- Windows 10
- Windows 11
- Win Server 2003R2
- Win Server 2008, 2008R2
- Win Server 2012, 2012R2
- Win Server 2016
- Win Server 2019
- Win Server 2022

For macOS

- macOS 12.0 (Monterey)
- macOS 11.0 (Big Sur)
- macOS 10.15 (Catalina)
- macOS 10.14 (Mojave)
- macOS 10.13 (High Sierra)
- macOS 10.12 (Sierra)

For iOS

- iOS 11 or higher

For Android

- Android 6.0 or higher

For Mobile Assist

- Android 7.0 or higher

For Linux

- Ubuntu 18.04 - Ubuntu 20.04 LTS

Can Connect to:



Can receive connections from:

