

## **USE CASE**

TOP-NOTCH FILTERING

**QUALITY AND SERVICE** 

RELIABILITY WON

SAFEDNS LONG-TERM

CONTRACT WITH LARGE

UNIVERSITY IN EAST ASIA







# Top-notch Filtering Quality and Service Reliability Won SafeDNS Long-term Contract With Large University In South East Asia

#### **ORGANIZATION OVERVIEW**

Founded in 1911, De La Salle University/DLSU, Catholic coeducational institution, with 36 academic departments and over 5.200 students graduating annually, is a leader in molding human resources who serve the church and the nation

### LOCATION Manila, Philippines

DURATION

January – March 2017

March – May 2018

#### **SOLUTION**

The SafeDNS cloud service for web content filtering

#### **IMPACT**

With SafeDNS, University got thousands of students and its staff protected long-term against bad stuff online



Content with 1 year's use of the reliable web filtering service, DLSU was happy to prolong the SafeDNS service subscription for 5 more years

#### The Problem

What web filtering solution to choose to get a simple and fair priced filter for a large higher education establishment?

To uphold its reputation the religious-based educational institution could not allow situations when network users access poor taste resources and those containing explicit content. With over 3200 PCs and a Wi-Fi network with 250 access points/APs De La Salle University, needed an efficient tool for students, faculty and staff against porn and adult-only content, malicious and phishing resources as well as torrent sites, gobbling up internet traffic.

#### The Solution

#### How the collaboration between SafeDNS and DLSU unfolded

University IT first contacted and registered for a SafeDNS trial a couple of years ago. At the beginning of 2017 University got back to trying the SafeDNS cloud service for web content filtering. IT pros were satisfied with the trial and requested SafeDNS pricing. The company's service met the requirements DLSU had for protecting network users against dangerous, inappropriate and irrelevant websites.

University IT appreciated how easy it was to configure the SafeDNS cloud service both on university PCs and APs. In the web-based Service Dashboard IT pros created the necessary number of filtering policies and individual sets of filtering rules for each policy – to filter the internet differently on work days and week ends and during different parts of the day.

DLSU used the opportunity SafeDNS provided, for creating a personalized block page by entering their own HTML code. This feature came in handy to inform users of the educational institution network which content category a particular site belonged and why it was blocked.

#### The Results

With SafeDNS University found real value for money and renewed the service subscription for 5 more years

University was quite happy with the SafeDNS web filtering service which contributed greatly to the safe educational environment for each and every student, faculty and

staff member. DLSU IT were convinced SafeDNS did the job it was hired for and wanted to keep using the high-quality filtering service. Upon the end of the 1 year contract, University decided to renew the SafeDNS service subscription for 5 years, benefiting from a hefty discount for a long-term contract.







The SafeDNS filtering technology is certified for 4 years straight by the world-known test lab, AV-Comparatives. According to the latest tests, SafeDNS blocks near-perfect 98.3% of requests to adult content.

During all the 4 years of testing SafeDNS has had zero false positives.