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HC3 CASE STUDY

### Stes

#### Introduction

This case study of STES is based on an April 2020 survey of HC3 customers by TechValidate, a 3rd-party research service.

# Challenges

The business challenges that led the profiled company to evaluate and ultimately select HC3:

Solved the following operational challenges after deploying HC3:

- Enabled virtualization without complexity
- Reduced time spent managing Infrastructure
- Improved disaster recovery
- Solved single vendor support of Infrastructure
- Reduced IT operating costs

Purchased their HC3 system for the following reasons:

- To execute an infrastructure refresh (replacing aging hardware)
- To meet increasing RPO and RTO SLAs
- To reduce operational costs

Purchased HC3 over the following vendors:

- Hypervisor VMware
- Hypervisor Microsoft Hyper-V
- VMware VSAN

### **Use Case**

- Has 3 IT personnel responsible for infrastructure.
- Runs 25-49 Virtual Machines on HC3.

# Results

The surveyed company achieved the following results with HC3:

Rated the following HC3 capabilities in terms of how they differentiated from the competition:

- single vendor support: extremely differentiated
- scalability: extremely differentiated
- reliability: extremely differentiated
- ease of implementation: extremely differentiated
- ease of use: extremely differentiated

Sees the following as the biggest benefits of Scale Computing HC3:

- Ease of use
- Ease and speed of implementation
- High availability of Virtual Machines
- Scalability

Decreased the time spent recovering from a hardware failure running a critical workload from 8-24 hours to less than 10 minutes (97-99% reduction in recovery time) with the high availability built into HC3.

Reduced the time their IT staff spends managing infrastructure by > 75% after deploying HC3.

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# Company Profile

Company: STES

Company Size: Medium Enterprise

Industry: Banking

#### About HC3

Scale Computing integrates storage, servers, and virtualization software into an all-in-one appliance based system that is scalable, self-healing and as easy to manage as a single server.