

Rescue Mobile Supported Platforms



Android



iOS



Blackberry



SDK

Support of Android 2.3+ devices with the GooglePlay download of *Rescue+Mobile for Android*

Features

Remote Basics

System Diagnostics, Battery Optimization, QuickNav Shortcuts, Chat

• Android 2.3+

Remote View

Whiteboard, Laser Pointer (See what the customer sees)

• Android 5.0+

Remote Advanced

Remote Control, Device, Network, and Email Configuration

Available on

• HTC & HP Devices Android 2.3+
• Motorola, Sony, & Vertu Devices Android 4.0+
• Saamsung Devices Android 4.1+

Select Devices*

• Kazam • Positivo
• Asus • LG
• Huawei • Lenovo
• Panasonic • ZTE

*Available on Select Devices relying on service provider, country, and firmware

Support of iOS 8.0+ devices with the AppStore download of *Rescue+Mobile for iOS*

Features

Remote Diagnostics

- Co-Browsing in R+M app
- Whiteboard & Laser Pointer
- System Diagnostics
- Device, Network, and Email Configuration
- View Screenshots
- Chat
- Local Notifications

Remote View

- Real-time screen sharing

Available on

• iOS 8.0+

• iOS 11.0+

Support for Blackberry OS v4.2.3, 5.x, 6.x, & 7.x

Features

- Remote Advanced
- System Diagnostics
- Email Configuration
- File Transfer
- Chat

Unsupported Devices

Due to outdated security components, Rescue no longer supports Windows Mobile or Symbian devices. Rescue does not currently support Windows Phone 7, 8, or 10, or BB OS10.

With our Software Development Kit (SDK), you'll be able to easily embed remote view, Rescue Lens, chat, and other key features directly into any iOS or Android mobile app.