

North Valley Hospital

Introduction

This case study of North Valley Hospital is based on a July 2019 survey of HC3 customers by TechValidate, a 3rd-party research service.



“HC3 reduced complexity and increased availability. ”

Challenges

The business challenges that led the profiled company to evaluate and ultimately select HC3:

Solved the following operational challenges after deploying HC3:

- Enabled virtualization without complexity
- Improved availability of critical workloads
- Improved disaster recovery
- Solved single vendor support of Infrastructure

Purchased their HC3 system for the following reasons:

- To execute an infrastructure refresh (replacing aging hardware)
- For Hypervisor Licensing Renewal

Purchased HC3 over the following vendors:

- Hypervisor – VMware
- HP Servers / SAN
- VMware VSAN

Use Case

- Has 2 IT personnel responsible for infrastructure.
- Runs 25-49 Virtual Machines on HC3.

Results

The surveyed company achieved the following results with HC3:

Rated the following HC3 capabilities in terms of how they differentiated from the competition:

- Single vendor support: extremely differentiated
- Scalability: extremely differentiated
- Reliability: very differentiated
- Ease of implementation: very differentiated
- Ease of use: extremely differentiated

Sees the following as the biggest benefits of Scale Computing HC3:

- Ease of use
- High availability of Virtual Machines
- Reliability
- Single vendor support

Decreased the time spent recovering from a hardware failure running a critical workload from 8-24 hours to less than 10 minutes (97-99% reduction in recovery time) with the high availability built into HC3.

Reduced the time their IT staff spends managing infrastructure by 50-74% after deploying HC3.

Company Profile

Company:
North Valley Hospital

Company Size:
Medium Enterprise

Industry:
Health Care

About HC3

Scale Computing integrates storage, servers, and virtualization software into an all-in-one appliance based system that is scalable, self-healing and as easy to manage as a single server.

Source: Carlos Antuna, IT Manager, North Valley Hospital