Solve everything.

Solve problems securely and reliably with **Rescue by LogMeIn**.

Rescue customers frequently see results like these:

+23%
More efficient agents **drive up FCR**

+15pts
Happier customers mean **higher NPS scores**

1000%
ROI increase in the first 3 years

The most trusted remote support solution

85 million
Sessions Annually

4 Reasons to Choose Rescue

Multi-Platform Remote Support
A single access point to all leading platforms: PC, Mac, IoS, Android — even unconnected devices using interactive video with Lens.

Simple to Use
Solve problems faster with every tool a technician needs — run diagnostics, take control, and transfer files with a single click.

Built Secure
Rescue is committed to security with annual audits, AES-256-bit encrypted connections and permission-based functionality.

Reliable
Rescue has continuously delivered industry leading 99.9% uptime.

Support Essentials

✔ Out-of-the-box integrations & APIs

✔ Seamless connections from your website

✔ Customizable workflows

✔ Configurable group & agent permissions

✔ Real-time monitoring

✔ Robust reporting

What our customers are saying:

"Rescue changed the way we manage support at Make-A-Wish. It makes our jobs easier, and enables us to get more done in less time, with fewer people. What we have saved with Rescue goes back to granting wishes."

Daniel Rivera
Technical Support Specialist — **Make-A-Wish Foundation of America**